

Boston Cello Academy

www.bostoncelloacademy.com

Studio Policies

Lesson schedules: Schedules will be emailed monthly in general. If you have any foreseen conflict and need to request times that are different from regular times, please email me a week or at least several days before the end of the month.

Lesson payments: Monthly lesson payments are due by the first lesson of each month. Payments are accepted in cash, check, Venmo, or Paypal.

Missed Lesson: Missed lessons due to a student's absence will not be replaced. Exceptions can be made for emergency situations. Make-up lessons will either be in-person or online.

Teacher's lesson conflict: If the teacher's performance schedule conflicts with a scheduled lesson, a make-up will be scheduled within the same week or the following week at a mutually-agreeable date and time.

Religious Holidays: If absence is due to a generally recognized religious holiday after monthly lessons are sent out, a make-up lesson can be arranged if possible. However the absence request should be communicated in writing at least two weeks prior to the lesson date. If the absence is not communicated accordingly, the conflicting lesson will not be made up.

Snow Closure: Snow closure make-up lessons may be moved to a different day of the week. We live in an area where snow is typical in the winter. Unless traveling is very difficult due to extreme conditions, lessons will not be canceled.

Studio Etiquette

Students are expected to be respectful, timely, and well-behaved.

Students must be prepared with their instruments and materials for each lesson.

Students are strongly recommended to keep a notebook, in which they should write down things they have learned in lessons as well as questions and discoveries they made in their weekly practice sessions.

Cell phones are generally not allowed, unless the phone is used as a tool for learning during lessons.

If any property or instrument of the teacher gets accidentally damaged due to the student's actions, students and parents will be asked to cover the cost of repair.

Parents are most welcome to sit in on lessons.

Updates to Studio Policies

Any major changes to the studio policies will be notified via email on the website at www.bostoncelloacademy.com.